

**Bank of Ceylon** is the largest banking institution in Sri Lanka having an islandwide branch network with operations in overseas locations including a banking subsidiary in London. We are the only Sri Lankan bank ranked among the Top 500 banking brands in the world and No.01 in Sri Lanka.

**We are seeking a dynamic and results-driven professional to drive the Bank's digital transformation in the capacity of :**

## **Assistant General Manager (Digital)**

### **Key Accountabilities**

1. Lead the Bank's digital transformation strategy and drive innovation across all business areas.
2. Oversee the development, enhancement and performance of digital channels including Mobile Banking, Internet Banking and Self-service Platforms.
3. Introduce new digital products, services and fintech partnerships to enhance customer experience and business growth.
4. Promote automation, AI, analytics and process improvements to increase operational efficiency.
5. Strengthen data governance and analytics capabilities to support informed decision-making.
6. Ensure all digital platforms comply with cybersecurity, regulatory and risk management standards.
7. Enhance digital customer experience through user-friendly solutions, digital onboarding and customer journey improvements.
8. Lead and mentor digital teams while collaborating with IT, Operations, Retail and other business units.
9. Monitor digital performance metrics and manage budgets for digital initiatives.
10. Advise senior leadership and the Board on digital trends, opportunities and strategic priorities.

### **Eligibility Criteria**

#### **➤ Academic Background**

- A Bachelor's Degree in Information Technology, Computer Science/Engineering, Business Administration, Finance or related disciplines from a university recognized by the University Grants Commission of Sri Lanka.
- Preference will be given to those who have a Master's Degree in Digital Transformation, Data Science or Technology Management or Project Management from a university recognized by the University Grants Commission of Sri Lanka.
- Candidates who possess following certifications will be treated as added advantage.
  - o Professional certifications in digital or technology leadership
  - o Certified Digital Transformation Officer (CDTO)
  - o PMP, PRINCE2 or Agile/Scrum certifications
  - o AWS, Azure, GCP cloud certifications

#### **➤ Experience :**

A minimum of 5 years' experience in leading enterprise-wide digital transformation programs in a reputed organization preferably in banking or regulated financial services including at least 3 years in a senior or equivalent leadership capacity in senior leadership roles driving digital transformation, technology strategy, or digital banking initiatives.

#### **➤ Key Attributes:**

- o Possess a creative mindset focused on driving transformative change.
- o Committed to achieving measurable outcomes.
- o Proven experience in directing cross functional digital teams to implement innovative solutions.
- o Ability to align business operations with appropriate technical solutions.
- o Exposure to global best practices in digital banking
- o Ability to navigate regulated environments and ensure full compliance with financial regulations
- o A track record of delivering measurable digital KPIs: adoption, cost efficiency, revenue growth, customer satisfaction

#### **➤ Age :**

Below 55 years of age as at the closing date of applications.

### **General**

- Fixed Term Contract for 03 years; the performance will be reviewed annually.
- An attractive remuneration package will be offered based on the market rates and candidate's profile.

### **Selection Procedure**

Shortlisted candidates based on the above eligibility criteria will be selected by an interview process.

### **Application Procedure**

Send your complete updated curriculum vitae and contact details of two non-related referees by e-mail to [careers@boc.lk](mailto:careers@boc.lk), with mentioning the post you have applied for on the Subject line of the e-mail to reach us on or before 21.03.2026.

*Any application not meeting the above required eligibility criteria as at the closing date or received after closing date or fail to provide the relevant supportive documents at the interview to prove the fulfilment of the above eligibility criteria will be rejected / disqualified at any stage of the recruitment without any further notice.*

*All the prospective applicants are expected to read the Bank's "Personal Data Protection Notice for Recruitment" which is available in the Bank's website under HR Management page (<https://www.boc.lk/hr-management>) and acknowledge the same in the e-mail when applying for the vacancy.*

**Deputy General Manager (Human Resource Operations)**

**Human Resource Division**

**Bank of Ceylon**

**Colombo**

- Any form of canvassing will lead to immediate disqualification.
- The Bank reserves the right to call only the short-listed candidates.
- The Bank reserves the right to postpone / cancel the recruitment.
- The Bank protects the privacy and confidentiality of your information as per the Personal Data Protection Policy of the Bank.



AA (Pvt) Bank (Private) Limited (Bank of Ceylon) is a public company incorporated in Sri Lanka. It is a member of the Sri Lanka Deposit Insurance and Credit Guarantee Corporation (SLDIC) and the Central Bank of Sri Lanka. For queries or comments, please contact: [hr@boc.lk](mailto:hr@boc.lk)

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